



Truth Pharm <truthpharm@gmail.com>

**FW: Scan from a Xerox WorkCentre**

2 messages

**Mosquera, Manuel (OASAS)** <Manuel.Mosquera@oasas.ny.gov>  
To: "truthpharm@gmail.com" <truthpharm@gmail.com>

Wed, Feb 17, 2016 at 9:11 AM

-----Original Message-----

From: Mosquera, Manuel (OASAS)  
Sent: Wednesday, February 17, 2016 9:10 AM  
To: 'truthpharm@gamil.com'  
Cc: Donovan, Tim (OASAS); Cascone, Sherry (OASAS); Cardillo, Rochelle (OASAS); Rinfret, Beth (OASAS); Mooney, Brian (OASAS); Stott, Donna (OASAS)  
Subject: FW: Scan from a Xerox WorkCentre

Dear Ms. Alexis Pleus,

I would like to respond to your email of February 9th which you sent to the Governor's office and subsequently forwarded to the Office of Alcoholism and Substance Abuse Services (OASAS).

First, I apologize for the frustrations you have encountered in using the NY Bed Availability Dashboard that OASAS recently rolled out. We agree with you that the system is only as good to the extent that the information reported is both timely and accurate. All OASAS providers have been instructed of the need to update/refresh their information on a daily basis. We have seen considerable improvement in terms of compliance since the system was introduced. As an additional incentive, delinquent/lazy providers have been warned that failure to comply with this daily requirement may result in daily financial penalties.

We are confident that in short order, the system should reflect accurately available beds in the OASAS system. However, in the event you would like to reach out to someone for personal assistance, I would like to offer you the following contacts:

Upstate Field Office Director:	Tim Donovan	518-485-1660	Individual responsible for the entire Upstate region
Central Field Office Head:	Rochelle Cardillo	315-428-4113	This is the office responsible for the Syracuse region
Fingerlakes Field Office Head:	Donna Stott	585-454-4320	This is the office responsible for the Binghamton region

Additionally, should you have any questions/concerns/problems regarding the NY Bed Availability Dashboard system, feel free to reach out to Sherry Cascone, who is with our Statewide Field Operations office and who was instrumental in the design of the Dashboard system, her contact information is: 518-485-0488.

Sincerely,  
Manuel Mosquera

Manuel Mosquera, State Director of Operations NYS Office of Alcoholism and Substance Abuse Services  
501 7TH Avenue  
New York, NY 10018-5903

Manuel.Mosquera@oasas.ny.gov  
Office: 646-728-4720  
Cell: 518-410-8696  
Fax: 646-728-4690